

*A Study Project of DST, Ministry of Science & Science & Technology, Govt. Of India on*

*“Value Addition to Human Capital Of India - Compatible to Liberalisation,  
with special focus on IT Education”*

## **Questionnaire for IT Industry**

**Group For Economic & Social Studies**

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Name of the Company \_\_\_\_\_

Company's Address:

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Telephone No(s):

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Fax No.:

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Website URL:

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Contact Person's Name:

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Designation:

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## Questionnaire for IT Industry

### COMPANY INFORMATION

**1. Your company's nature of business:**

- Software Development & Consulting
- BPO
- BPO, Software Development & Consulting
- Hardware Manufacturing/Sales
- Hardware Manufacturing/Sales, BPO, Software Development & Consulting

**2. Your Company is**

- An MNC
- An Indian Public Limited Company
- An Indian Private Limited Company

**3. Your company's turnover for the Financial Year 2003-2004**

Sales Turnover

Export Turnover

**4. No. of employees in the BPO sector in your company**

- No. of employees with IT qualification (eg MCA/B.Tech/M.Tech)

- No. of MBAs/Other professionally qualified employees

- No. of non-IT graduate/post-graduate employees

- Others

**5. No. of employees in the IT sector in your company**

No. of employees with IT qualification (eg MCA/B.Tech/M.Tech)

No. of MBAs/Other professionally qualified employees

No. of non-IT graduate/post-graduate employees

Others

**6. In which sectors are your employees currently deployed?**

- Telecom software
- Embedded Technologies
- Design software
- Banking
- Insurance
- Decision support software (ERP/SCM/CRM/Data Warehousing/Data Mining etc.)

Others (please specify) \_\_\_\_\_

**YOUR OPINION ABOUT INDIAN IT EDUCATION**

**7. On the scale below, where would you place India's IT education?**



**8. Among the factors given below, which according to you act as an impediment to the growth of IT education in India?**

- |  |  |
|--|--|
| <input type="checkbox"/> Lack of Good Infrastructure       | <input type="checkbox"/> Inadequate Govt. focus on IT education  |
| <input type="checkbox"/> Lack of Finances                  | <input type="checkbox"/> Rapid Obsolescence/Change in Technology |
| <input type="checkbox"/> Poor planning of course structure | <input type="checkbox"/> Poor Job Absorption Rate of Pass Outs.  |
| <input type="checkbox"/> Lack of Training Material         | <input type="checkbox"/> Lack of Trained Faculty                 |

**9. Is there a threat to India's position as an IT superpower in future?**

Yes/No

**10. Which of the following countries, according to you, are India's competitors in IT education?**

US/UK/China/Philippines/Australia/Germany/Pakistan/Malaysia/Others (Please name them \_\_\_\_\_)

**11. Do you think the curriculum taught in IT universities/institutes meets market requirements?**

Yes/No

**12. Do you think the IT industry should participate in curriculum development of IT institutes?**

Yes/No

**13. How would you rate the compatibility of the following courses to industry requirements?**

- |         |                             |
|---------|-----------------------------|
| MCA     | POOR/AVERAGE/GOOD/EXCELLENT |
| B. TECH | POOR/AVERAGE/GOOD/EXCELLENT |
| M. TECH | POOR/AVERAGE/GOOD/EXCELLENT |

**14. Do you have any corporate policy to impart summer training/On the Job Training to IT students?**

Yes/No

**15. India's strength in the field of IT is because of:**

- |                                       |  |
|---------------------------------------|--|
| <input type="checkbox"/> IT Education | <input type="checkbox"/> IT Software Development |
|---------------------------------------|--|

**16. Do you think private IT Training Institutions play an important role in the IT revolution?**

Yes/No

**17. Do you have access to adequate information about Indian IT institutions?**

Yes/No

**YOUR OPINION ABOUT INDIAN IT INDUSTRY**

**18. On the scale below, where would you place India's IT Industry?**



**19. Do you think fresh IT graduates and Postgraduates can be absorbed directly into the IT Industry?**

Yes/No

**20. What was the IT training spend of your company in the last financial year as a percentage of your total turnover?**

\_\_\_\_\_

**21. What kind of training do you impart to IT qualified professionals?**

- |   |  |
|---|--|
| <input type="checkbox"/> Management related training                    | <input type="checkbox"/> Certification related training  |
| <input type="checkbox"/> Skill Enhancement                              | <input type="checkbox"/> Others (please give examples)   |
| <input type="checkbox"/> Soft skills like communication, leadership etc | <input type="checkbox"/> Training in functional areas viz. banking, insurance, finance, accountancy etc. |

**22. Is there a relationship between the attrition rate of employees and their IT qualification?** Yes/No

- Attrition rate of IT qualified like MCA (HIGH/LOW/AVERAGE)
- Attrition rate of MBAs/Other professionally qualified employees (HIGH/LOW/AVERAGE)
- Attrition rate of graduate/post-graduate employees (HIGH/LOW/AVERAGE)

**23. Do you get adequate IT professionals in India for R&D activities?**

Yes/No

**24. Do you employ people from other countries besides India?**

Yes/ No

If yes. which are these countries? \_\_\_\_\_

**25. Can the IT Industry play a role in improving the quality of IT education in India?**

Yes/No